

**Crystal Creek Caravan Park
Terms and Conditions**

It's a pleasure to have you as a guest in our park. To enhance your safety these terms and conditions have been compiled to enable everyone to have a safe and pleasant stay in our park.

Site Rent:

All site rental is payable in advance during office hours. Should you wish to extend your stay please advise staff and make any payment due prior to 10 am. There are no refunds of fees upon early departure.

Check Out:

Check out time for all guests is 10 am.
Our office hours are: 8.30 am 'til 6pm
Phone: (07)4770 8274

Alcohol:

Alcohol consumption is to be confined to the area of a guest's accommodation and the designated areas.
Glass receptacles are not permitted in the pool area.

Noise:

No excessive noise is permitted. TV's, radios, music, and voices must be kept to a reasonably acceptable level, so as not to disturb other visitors. Generators are not allowed.

Fires:

THE USE OF ABOVE-GROUND BRAZIER IS PERMITTED ONLY WHEN USED IN CONJUNCTION WITH A FIRE BLANKET UNDERNEATH. IF YOU DO NOT HAVE YOUR OWN, THEY ARE AVAILABLE FOR PURCHASE FROM RECEPTION.

Pets:

Pets are allowed, but there are special rules for bringing your pet:

1. We welcome all pets, Guide dogs, and Hearing Dogs.
2. Visitors must ensure that when pets are not in their caravan/car/cabin they must be under strict control and on a short leash always.
3. Pets are not permitted in: the office, amenities block, pool/bbq area, camp kitchen or laundry.
4. All droppings must be picked up and properly disposed of immediately.
5. Pets in Pet-Friendly cabins are prohibited from being on the furniture or beds. Any pet found to have been allowed onto furniture or beds will incur a \$150 surcharge to cover extra cleaning/replacement of linen as required.

Swimming Pool & Creek area:

Children must always be supervised by a responsible adult whilst within the swimming pool enclosure. If unaccompanied, children will be asked to leave. Pool hours are from 7 am to 6 pm.

Amenities:

Children are to be supervised by a responsible adult whilst using the amenities. All persons are requested to deposit any waste material in the bins provided and leave the area clean and tidy for others. Only use **the dump point** to empty the portable toilets, A rubbish bin for general waste is located near site 31. Do not dump unwanted camping gear in or near our bins.

Smoking:

Smoking is not permitted in the amenities, laundry area, camp kitchen, office, or cabins
(\$150.00 surcharge applies)

Water:

Our potable water is pumped from our bore. Please use sensibly.
Cars/caravans can only be washed if you use a bucket, using a hose is not allowed.

Driving/Parking:

Speed throughout the park is restricted to max. 10 km/h. Please park your car on your site only.